

the Briefing Board

January 2021

Board of Directors

Danny Macias, Chair
 Rodger Moore, Vice Chair
 Peggy Smith, Secretary/Treasurer
 Ed Gardea, Director
 Richard Alvarado, Director
 Rosie Zarubick, CEO

Supervisory Committee

Lorraine Rounds, Chair
 Marlene Walker, Member
 Micheal Salvaggio, Member
 Dwight Tyler, Member
 Ken Steward, Member

Business Hours

Monday - Friday 10 am - 5 pm

Closed – Monday, February 15th

Open – Wednesday, March 31st

Dividend News:

Your Board of Directors has declared a 4th quarter share dividend of 0.05% APY.

2191 5th St., Ste. 202

P.O. Box 129

Norco, CA 92860

(951) 737-6262 • www.novocu.org

Call or Text

Audio Phone Teller

(855) 726-9038



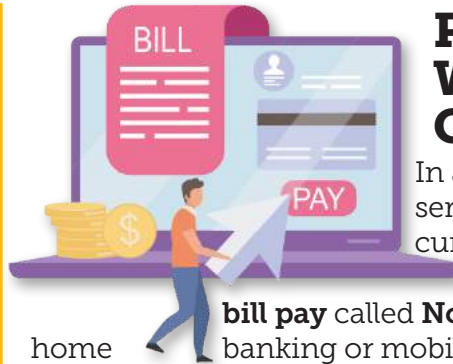
[Instagram.com/novocu](https://www.instagram.com/novocu)



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Federally insured by the NCUA.



Pay Your Bills Online With Your Novo Checking Account

In addition to the convenience, online services have become a necessity in our current environment. We want to

remind you that we offer **free online bill pay** called **Novo Pay**. Sign up using your Novo CU home banking or mobile app account. Not only can you pay your regular monthly bills like utilities/credit card/mortgage, you can send money to yourself at another institution or to others using their email address or their account information. *Safe and convenient.*

Avoid the Ups and Downs Financial Planning Available

The financial market is a challenging place right now. We are excited to introduce **Eldon Gutierrez**, our new business partner for financial planning. Eldon is here to help you navigate through these unusual times. Some of you may recognize his name as he worked closely with us for 9 years through our prior partnership with Enterprise Car Sales. **Give us a Call or eMail or Text for more information.**



No time to talk? No problem!

There are no extra phone numbers to memorize or save in your phone; use our office number (951-737-6262) to call or text us.

Text and data rates may apply.

Together We Are Awesome!

With your generous donations to our Candy Campaign we were able to help three credit union families over the holidays. We were overwhelmed by the single donation of \$500 from a very thoughtful and caring credit union member of 39 years. Thank you to everyone that donated; you made a positive difference at a time when it was needed most and *we appreciate you!*



ATM Cash Convenience

Withdraw up to \$1,000 cash a day, surcharge-free, at over 30,000 ATM locations across the US

Find your nearest ATM:

- Use the Novo CU Mobile App
- Text your zip code to 91989
- Visit www.co-opatm.org
- Call 1-888-748-3266